

Premier Automation Quality Policy

At Premier Automation, our mission is to be the premier partner for industrial manufacturing. We are committed to exceeding customer and stakeholder expectations by maintaining a culture of quality, safety, and integrity.

We achieve this by empowering our employees, maintaining rigorous quality controls, and driving continual process improvement. This dedication ensures that every project meets the highest standards of reliability, workmanship, and customer specifications.

This policy is communicated to all employees and is made available to all stakeholders.

Quality Principles Statement

Our quality commitment is reflected in the following principles:

The Premier Partner (Customer Focus)

We do not just build panels; we collaborate on solutions.

- **Customer Satisfaction:** We collaborate closely with our clients to understand their specific needs and provide tailored solutions. Our goal is to deliver products and services that optimize both operational performance and long-term value.
- **Trusted Partnership:** Our dedication to quality and innovation ensures that our customers can rely on us as their trusted partner in creating efficient, safe, and forward-thinking automation solutions. We strive to provide exceptional value that contributes directly to the success of our customers.

A Culture of Quality, Safety, and Integrity

We adhere to standards not just because we must, but because safety is non-negotiable.

- **Compliance with Industry Standards:** We adhere to all applicable regulatory and safety standards, including UL, IEC, and NEC, as well as those specific to automation and drive systems. We ensure that all our products meet or exceed the safety, performance, and compliance requirements of our customers.
- **Risk Management:** We take a proactive approach to quality. We continuously identify, assess, and mitigate risks that could impact the quality of our processes, products, or services before they reach our customers.

Empowered Employees & Engineering Excellence

Our quality is driven by the expertise of our people and the innovation of our designs.

- **Employee Engagement & Engineering Excellence:** We believe in continuous improvement through employee development. Our engineers and technicians receive ongoing training to stay at the forefront of industry innovations, ensuring that we maintain expertise in the latest automation technologies.
- **Comprehensive Solutions:** We specialize in designing automation systems and drive solutions that integrate seamlessly with our electrical panels.
- **Innovative Capabilities:** Our engineering team specializes in developing custom robotic systems that automate manufacturing processes. By leveraging advanced robotics, we enable our customers to enhance precision and reduce downtime.

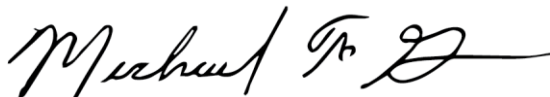
Rigorous Controls and Continual Improvement

We deliver precision through streamlined processes and rigorous testing.

- **Robust and Reliable Products:** Whether developing electrical panels or automation controls, we ensure that all products are constructed with the highest quality materials and rigorously tested to meet the highest standards of safety, performance, and durability.
- **Process Efficiency:** Our manufacturing and design processes are streamlined to ensure consistency and cost-effectiveness. We employ advanced technologies and lean practices to minimize waste and optimize production timelines, ensuring on-time delivery.
- **Continuous Improvement:** We are committed to regularly reviewing and enhancing our processes based on customer feedback, technological advancements, and internal audits. This dedication helps us maintain the highest levels of operational excellence.

At Premier Automation LLC, we are committed to providing electrical panels, automation systems, drive solutions, and robotic systems that deliver exceptional value and performance. Our dedication to quality and innovation ensures that our customers can rely on us as their trusted partner in creating efficient, safe, and forward-thinking automation solutions.

We shall regularly review and monitor the effectiveness of our quality management system to ensure its continuous improvement, with the goal of delivering high-quality, reliable solutions that contribute to the success of our customers.



Michael Gunniers

President